



Kim K. Hogan, PMP

CAREER PROFILE

Top Level Systems Technologist with over fifteen years experience handling progressively greater responsibilities applying technology to solutions for business. Architect IT systems and the underlying infrastructure to promote business development, management, and security.

- ◆ Develop the architecture and design IT infrastructure and software solutions utilizing multi-tier and multi-product systems integration.
- ◆ Analysis and introduction of emerging technologies into the existing IT architecture especially related to the Internet and new application development.
- ◆ Managed projects for business reengineering and systems' development.
- ◆ Developed and implemented Internet as well as Intranet strategies.
- ◆ Designed, developed and implemented large Intranet/Internet/Extranet web sites and portals with layered security and sensitive content.
- ◆ Managed the procurement, administration, installation and maintenance of system hardware, software and networks.
- ◆ Implemented large PC and midrange networked systems to handle office automation, customer service, payroll and time reporting, accounts receivable and billing systems for telecommunications, transportation and leasing, legal, insurance and manufacturing.
- ◆ Best known for resolving the highest level of technical problems and developing appropriate solutions often referred to as Kim Possible solutions.

Business experience and transferable skills

- Project Management
- System Architect
- Transition Planning
- Marketing Program Development
- System Design & Development
- Web Site Development
- Internet Architecture and Security
- Product Development Product Development.
- Payroll, Billing, Accounts Receivable, and GL Systems
- Fleet Management Systems
- Network Architecture
- IT Trouble Shooting and Operations Support

Strengths

- Solving complex system operational problems
- Planning solutions and resolving conflicts
- Risk management
- Personal communications
- Written communications
- Multi cultural and multi lingual background

PROFESSIONAL EMPLOYMENT

Sleek Solutions Inc., 1998 – Present

Sr. Consultant - Project Manager

Kim assists clients with system architecture, operational problems, security and management of diverse and complex IT systems as follows:

A LARGE INSURANCE COMPANY, 2005 to Present

Senior Security Analyst - Architect, develop, and implement methods to implement SSL on all J2EE servers (500+ AIX and HP-UX systems running WebSphere ND 5.1 - 6.1, TAM, WebSEAL, WebSphere Portal, WebSphere MQ, IHS, and SunONE LDAP). Write and implement shell scripts to push updates and monitor the 540 affected servers. Analyze and resolve J2EE SSL problems and security application deployment issues. Developed, installed, and configured implementation of WebSphere 6.1 SSO solution using Kerberos authentication (generating TGTs from Active Directory). Develop cryptographic solutions for encrypting data transfer to and from J2EE systems. Secured SOAP calls to Windows servers. Identify and resolve security issues with remote calls to DB2. Load balancing via CSMs. Implement secure messaging solution using the PostX Secure Messaging product enterprise-wide. Implement and support SSH enterprise-wide. Resolve issues arising from version upgrades to the preferred J2EE architecture of the enterprise. Microsoft PKI implementation and support on all J2EE systems.

STATE OF ILLINOIS, 1998 to 2005

Department of Centralized Services 12/2004 - 2005

Systems Architect (Web Systems) - Moved from Public Aid to the State's centralized support group in order to provide architectural and Level 3 Operational support on a statewide basis for Web integration and development, security infrastructure configuration and application architecture (WebSphere, J2EE, PKI, Perl Scripts, Java Scripts, EAI, AIX, UNIX, WINDOWS, etc.). Resolved the technical issues that halt implementation projects and designed Entrust PKI Authentication techniques and corresponding LDAP attribute management for Web Application Architecture standards.

Department of Public Aid, 8/99 – 12/04

System Architect - Developed and implemented an enterprise strategy for moving legacy IMS systems to the Internet/Intranet. This involved setting up an n-tier platform that added a Sun Solaris cluster using a Netscape HTTP server and WebSphere Application Server to run JSP's and Java servlets written in WSAD & VisualAge Java. This required extensive work to develop the IS organization to implement O-O methodologies and the PKI, digital certificate software from Entrust. This permitted Internet applications to access legacy IMS data via IBM's IMS TOC. Responsible for implementation of Entrust security software in the Public Aid's client/server environment. This includes server setup and integration with Public Aid applications. Implemented a single sign-on capability for the medical service providers. Provide Level 3 support for daily operational issues for Public Aid applications including those used for Internet access. This is a RS6000/AIX environment running WebSphere. Also, served on the State's IT architecture committee, and was frequently brought in to solve technical problems effecting other department's IT projects.

Illinois State Police, 1997 to 1998

Systems Architect and Project Manager - Developed departmental requirements for personnel and position management and produced the RFP for systems meeting these criteria. Implemented Lotus Notes for a pilot project to evaluate its effectiveness in the State Police environment. Developed a new system for management of trooper's time and budget planning.

SBC COMMUNICATIONS, INC., 1984 to 1997

Director - Business & Content Development - Internet Services, 06/96 - 12/97

Project Manager for team that developed, designed, implemented and supported several Internet/Intranet sites and Internet projects for Southwestern Bell Internet Services and other Southwestern Bell organizations using full life cycle development. Coordinated with, negotiated and managed internal and external web development resources, project budget, technical interfaces, third party Internet companies, search engine contracts, outside content providers, Internet site registrations and arbitrations. Performed business analysis to establish strategy and direction for entrée into the World Wide Web. Analysis included several customer focus groups and results interpretation, outside research and working with third parties on new technology development. Technical skills required business research, market research and analysis. Implementation skills include HTML, CGI, JAVASCRIPT, and UNIX. The following sites were developed and managed:

- * www.swbell.net – two major versions - the SWBell Internet Services home site.
- * www.swbellwireless.com – Electronic Commerce site - selling wireless accessories via the Internet.
- * www.cottonbowl.com – Site developed site to support SBC sponsorship of the Cotton Bowl Classic football game
- * www.swbell.com - The telephone company web site.
- * www.sbc.com - The Southwestern Bell Corporate site.

SW Bell Telephone Company, Market Development & Management, 04/95 - 05/96

Project Manager for interdepartmental team that initiated and advanced the Internet as a marketing tool for Southwestern Bell and its affiliates. Researched, developed and gained approval for a business plan and strategy for Southwestern Bell's Internet presence. These achievements received multiple internal and external awards as well as articles written in two telecommunications journals. Coordinated with all product managers to get their products on the web. Tried several on-line customer service and product ordering initiatives on the Southwestern Bell Corporate site that initiated on 11/15/94. These efforts included promotional campaigns to get customers to the web site, product ordering via the web site, customer complaints via the web site, and billing information on the web. These efforts generated over \$204,000 of revenue and increased customer participation with company. Project budget was \$2.3 million, for hardware and development costs. Worked with HTML, CGI and UNIX as well as several PC image applications, such as Photoshop, CorelDraw and Adobe Illustrator.

Product Developer, seeing the need to integrate telephony and computing, developed and championed first SWBell CTI product offering. Participated in St. Louis Internet roundtable with 14 other St. Louis companies. This group developed the first St. Louis web site at www.st-louis.mo.us with oversight from the RCGA.

Project Manager – Marketing Systems, 05/87 - 04/95

Developed, implemented and managed marketing office automation (OA) systems for all Southwestern Bell marketing divisions in five states. In addition to OA functions, the systems handled field sales as well as internal business needs. Project included business plan development, purchasing software and hardware, LAN installation and maintenance, handling repairs, training, inventory and supervision of many technical management personnel. Began intercompany email team to have all departments capable of emailing each other. First in company to implement departmental OA environment.

Began OA on HP 3000 /MPE system, migrated to DEC VAX All-In-1 environment and later moved to PC LAN networked with Windows NT Servers. Set up marketers to work from home and developed company-wide shared system OA services. Developed front-end programs for All-in-1 environment to interface with other company databases and systems using DEC's DataTrieve, Rally and COBOL.

Systems Analyst / Project Manager, 1984 to 1987

Systems Analyst and Developer of applications to interface to payroll and time reporting systems in RPG II / RPG III on SYSTEM 36 and 38 for Network Department. Developed mainframe system interfaces, billing system and Lexus/Nexus interface for Legal Department in RPG II and Cobol on System 36. Networked PC's to System 36.

Project Manager - SBC Publications for development of new Yellow Pages A/R system to run on DEC VAX VMS system. System developed in COBOL in-house with Amdocs consultants. Rewrote National Accounts Receivable System in RPG II and implemented on System 36. Later converted to RPG III on System 38.

MOBIL CHEMICAL COMPANY, Prior to 1984

Business Systems Analyst, Conducted business analysis, developed requirements, and engineered new systems for Marketing – including inventory maintenance systems for 13 US and 8 foreign plants - used RPGII, ASSEMBLER, COBOL and PLI for implementation on IBM mid-range systems.

ROCHESTER TRUCK RENTAL - MIS DIRECTOR

Initiated and developed basic car rental systems that was later adapted by National Car Rental Corporation. (RTR was a leasing agent for National.) Also developed a similar system for truck rental that was later bought by Ryder Truck Rental. All of these systems were developed on a System 36 in RPGII. Wrote a complete accounting system (GL, payables, receivables, payroll and asset management) to incorporate these rental systems.

EDUCATION:

- Post-Masters/Pre-Doctorate courses in Information Management - Washington University
- MS - Telecommunications Management - Washington University
- MS - Information Management - Washington University
- Graduate Work (36 hrs) - Computer Science - Rochester Institute of Technology
- Computer Science Classes (27 hrs) - Computer Science - University of Maryland
- Graduate Work (42 hrs) - International Studies - University of South Carolina
- BA - Psychology and Political Science (Double Major) - University of Kentucky
- AAS - Liberal Arts - Schiller College, Bonnigheim, West Germany

TRAINING and CERTIFICATION:

- IBM classes: WebSphere Application Server Security; WSAD, 2 VisualAge Java classes, Servlet Design and Programming, WebSphere Admin & Programming, O-O Analysis and Design
- SUN classes: System Admin 1 & 2; TCP/IP; Sun Stor-Edge and Clustering
- Oracle classes: Oracle Designer, Data Modeling, and Advanced Systems Design
- Online classes: Java – 2 classes, Introduction to SQL, ORACLE Database Design, Beginning ORACLE.
- University of St. Louis Classes: Dreamweaver – Beginning, Intermediate and Advanced, Introduction to HTML, Intermediate HTML, and Advanced HTML, Intro to and Intermediate JavaScript, PhotoShop, Intro and Intermediate Visual Basic 5.0. MS Access – Beginning, Intermediate and Advanced as well as Access Database Design.
- SBC classes: Project Management (4 classes), Financial Systems Analysis, Total Systems Development and Product Management (3 classes).
- PMI classes: 27 contact hours to qualify for PMP.
- PMP CERTIFICATION – PMP (2005)